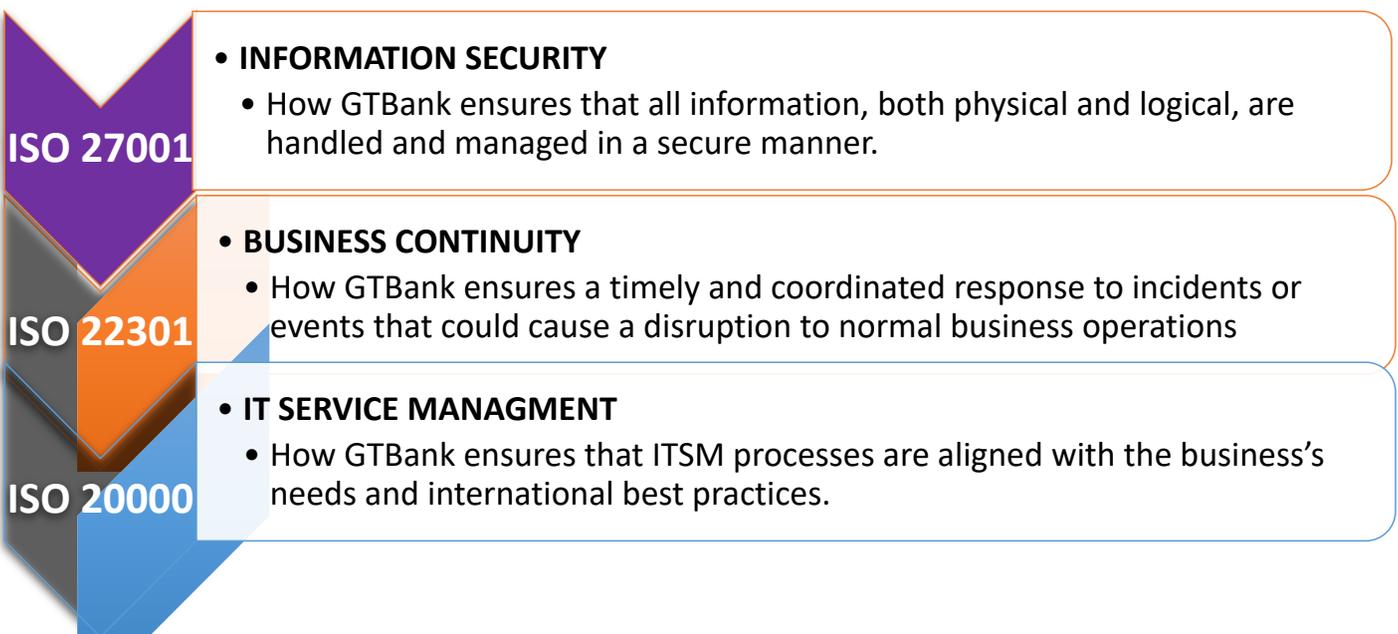


Integrated Management System Policy Statement

Introduction

GTBank Ghana has implemented an Integrated Management System referred to throughout all documentation as GTBank Integrated Management Systems (GIMS).

The Integrated Management System includes the implementation of the following Standards:



- GTBank is committed to protecting information assets, ensuring operational resilience, delivering high quality and reliable IT services and safeguarding payment data in accordance with the principles of the above stated standards.
- GTBank Ghana is committed to preserving the confidentiality, integrity and availability of its assets both physical and logical. These assets will be protected from unauthorised disclosure and unauthorised usage.
- GTBank Ghana is committed to aligning its processes, operations to the requirements of the ISO27001:2022, ISO22301:2019 and ISO20000:2018 standards to ensure cyber resilience and the protection of its information asset.
- GTBank Ghana is committed to ensuring that risk assessment and business impact analysis are conducted at least once a year as part of continuous improvement and security effectiveness.
- The Management of GTBank Ghana is committed to ensuring the improvement of this policy statement which will be made available to all relevant parties.
- GTBank Ghana is committed to ensuring compliance with all legal, regulatory, and contractual obligations in line with ISO27001:2022, ISO22301:2019 and ISO20000:2018 standards.
- The GIMS is subject to continuous and systematic review with improvements, where necessary.
- GTBank Ghana is committed to ensuring that business is reliable, resilient, and secured for customers to conduct business with the Bank.
- GTBank Ghana is committed to ensuring that security risks are cost effective and efficiently managed.
- GTBank Ghana is committed to ensuring competency and effective performance of tasks assigned to personnel of GTBank Ghana.
- GTBank Ghana is committed to building customer confidence as it relates to the protection of the confidentiality of their data, availability of the data when needed and its accuracy.
- GTBank Ghana is committed to ensuring growth of transaction service base.
- GTBank Ghana is committed to protecting all staff and customers at the affected site should there be any incident that would disrupt business services, protection of all critical services and or assets of the bank.
- GTBank Ghana is committed to minimizing the impact of the disruption whether operational, financial or reputational in all its locations.
- GTBank Ghana is committed to protecting key business activities and ensuring that service standards are maintained.
- GTBank Ghana is committed to ensuring data integrity is maintained and accurate before, after and during a disaster.
- All employees of GTBank Ghana and related external parties identified in the GIMS are expected to comply with this policy.
- The GIMS supports the bank's objective to operate securely, sustainably and reliably while ensuring confidence among stakeholders.